Shop 4/83 Sun Valley Road, Gladstone QLD 4680 Ph: (07) 4978 1112

Email: training@cqfirstaid.com.au Web: www.cqfirstaid.com.au RTO Code: 32398

Complaint Form

By <i>completing</i> this form you will be submitting a formal complaint to CQ First Aid & Safety. We appreciate you taking the time to notify us of your concern. We value your feedback and hope to be able to resolve your complaint as soon as possible. A written reply will be forwarded to you within 7 working days.							
Name:					Date:	/_	_/
Email Address:					Contact Number		
Street Address:							
Please tick the appropriate boxes		Student / Learner			First Aid & ty Trainer	CQ First Aid & Safety Training Partner	
		Loanio			,	Trainer	Office Staff
Complaint raised against:							
Complaint raise	d by:						
In the box below, please provide as much information as possible, and detail all aspects and concerns in full so a thorough review can take place. Extra information can be added along with this form if required.							
Signature:							
OFFICE USE ONLY							
Received by:					Date:		_/
Complaint Given to:					Complain Number		
Replied by:					Replied Date		
Action Taken and Outcome:							
Improvement Required?:							

Related Standard/s: Clause 5.2, 6.1-6.5