

Refund Request Form

By <u>completing</u> this form, you are requesting to apply for a full or partial refund from CQ First Aid & Safety. Each refund request is reviewed upon its own merits in line with CQ First Aid & Safety's Refund policy and procedure.

This form must be submitted to the Accounts Manager of CQ First Aid & Safety:

Accounts Manager: Kim Van Meteren

Email: training@cqfirstaid.com.au

• Phone: (07) 4978 1112

A written reply will be sent to you within five (5) business days with the determined outcome. If successful, a refund will be made as per the Refund policy and procedure.

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Student Name:					Date:	/
Company Name:						
Email Address:					Contact Number:	
Street Address:					Invoice Number:	
Amount Paid:					Amount Claimed:	
In the box below, please provide details of the reason for requesting a refund.						
I hereby declare that all details in this request are						
true and accurate.				Signature:		
OFFICE USE ONLY						
Received by:					Date:	/
Returned materials have been received in an acceptable condition	Yes / No	If No, Why:				
Refund Approved:	Yes / No	If No, Why:				
Authorised by:					Refund Number:	
Amount Refunded:					Refund Issued Date:	/

Related Standard/s: Clause 5.3